2.1 Installing the Ribbon Cartridge

The ZXP Series 1 Printer requires genuine Zebra ZXP Series 1 True Colours® ix Series Ribbons. These high-performance Resin Thermal Transfer and Dye Sublimation ribbons are specifically designed for the ZXP Series 1 Printer.

- Each ribbon cartridge includes an integrated adhesive cleaning roller assembly that is used to clean the cards entering the printer. Improper cleaning will reduce printer life and degrade print quality
- When the ribbon is completely used, change the cartridge assembly.

Electrostatic Discharge Caution • **DO NOT TOUCH** the printhead or the electronic components on the printhead. Discharge of electrostatic charge from the human body or other surfaces can damage the printhead or other electronic components

**Step 1.** Open printer lid by pressing the Cover Release button on the top of your printer.

**Step 2.** Peel protective wrapper from the adhesive cleaning roller by gently pulling on the tape. Discard the protective wrapper.
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**Step 3.** Insert the ribbon cartridge with the cleaning roller facing down, so the gears on the ends of the rollers fit into the appropriate slots.

![Diagram showing the ribbon cartridge being installed](image)

**Step 4.** Close the printer lid, and push down until you hear an audible click.

**Note** • After the lid is closed, the ribbon automatically synchronizes when the printer power is on.